

	Question	Answer
1	What are indirect materials to be researched specified in the green procurement guideline?	Applied Indirect materials are the items which are included in deliveries from our company to the customers.
2	How should we calculate weight of surface treatment?	Please use the formula; coating thickness x treatment area x density.
3	Is IMDS available for report instead of JAMA sheet?	Please contact the help desk.
4	When component material name/material standard to be selected is not in the JAMA sheet, what should we do?	The data is lacked considerably. Please confirm with our help desk.
5	Can we view the JIS standards via Internet?	Yes. It is available via Japanese Industrial Standards Committee (Only Japanese version). (http://www.jisc.go.jp/app/JPS/JPSO0020.html)
6	JAMA sheet CSV file is not imported properly.	When you start JAMA sheet, please select "Enable macro".
7	JAMA sheet CSV file is not imported properly.	If "Macro security" is "Maximum" or "high" in the "option" of Excel, it prevents import. Please set the level "Medium".
8	When I click "select" button in JAMA sheet, a message "External list can not be read" is shown.	Please store JAMA sheet and external list in the same holder.
9	When I click "select" button in JAMA sheet, a message "External list can not be read" is shown.	Do not change the name of external list.
10	When JAMA sheet entry check implemented, errors are found in items for component materials and compound.	Please ensure to select items from component material/compound select screen. If proper search results are not found on the select screen, please contact help desk.
11	If the constituent is a part of know-how (confidential) and it is not allowed to disclose, what should I do?	1. For prohibited/declarable substances, it is necessary to input them even if these are included in know-how. Please check whether or not prohibited/declarable substances are contained. 2. If prohibited/declarable substances are not contained, constituent under 10% can be disclosed as "Misc, not to declare". For details, please contact help desk.
12	Regarding adhesive, paint, ink, etc, why isn't it allowed to input constituent at the time of delivery?	Constituents contained in final products must be reported, so please report constituents after hardening/dry.